

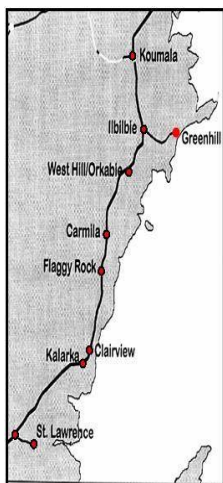
Broadsound Coastal Care is a Not for Profit community based organisation. The service aims to provide quality home care to the frail aged, younger disabled and those within the caring role.



Funding is obtained from both federal and state governments. Programs include but are not limited to: Commonwealth Home Support Program (CHSP), Home Care Packaged Care (HCP), Queensland Community Care Service Program (QCC), Veterans Home Care (VHC).

Other programs such as palliative care and acute care etc., are available conditional to funding being approved.

Where does Broadsound Coastal Care provide Services?



The Broadsound Coastal Care office is physically located in Carmila.

Services are provided to residents along the Isaac coastal strip and in the following communities:

Koumala	(1hr 5min)
Ilbilbie/Greenhill	(1hr 10min)
West Hill/Orkobie	(1hr 15min)
Carmila	(1hr 22min)
Flaggy Rock	(1hr 30min)
Clairview	(1hr 40min)
St Lawrence	(2hr)

(please note above times are approximate travel times from Mackay)

Broadsound Coastal Care is financed and administered by the Broadsound Coastal Community Development Association Inc.



Need more information?

Contact Us

Broadsound Coastal Care

OFFICE HOURS: Monday to Friday
8:30am - 4:00pm
all other times please leave a message



address

10 Old Bruce Highway
CARMILA QLD 4739



phone

(07) 4950 2087



fax

(07) 4950 2487



email

admin@bccda.net.au

Broadsound Coastal Care



Caring for the Community

Broadsound Coastal Care is committed to enhancing the quality of life for the frail aged, younger disabled and those within a caring role.

BROADSOUND COASTAL CARE

What is Broadsound Coastal Care and who can receive a service?

Broadsound Coastal Care is a not for profit community based organisation and has been operational since 1991.

The organisation aims to provide quality home and community care services to the frail aged, younger disabled and carers of those persons.

Our target population may include but is not limited to:

- Persons who live in a rural and remote region
- Financially disadvantaged persons
- Socially isolated persons
- Veterans
- Aboriginal/Torres Strait Islander/South Sea Islander persons
- Persons from culturally & linguistically diverse backgrounds
- Persons who are homeless or at risk of becoming homeless
- Care-leavers
- Parents separated from their children by forced adoption or removal
- Lesbian, gay, bisexual, transgender and intersex persons
- Persons living with Dementia
- Carer's

How can I access Services?

Access to services is not automatic, an assessment of your individual needs is required to identify and determine eligibility by all government funded programs.

We are able to offer limited nursing care at our clinic to non-eligible government funded persons. A referral may be required by your treating doctor for some procedures.

Please contact us by telephone or in person where we can guide you through this process or refer you to the appropriate agency.

What does it cost?

Fees are applicable for some services and will be explained to you before you receive any services. A Schedule of fees is given to you on admission or when requested.

If at any time you are having troubling paying fees you may request a 'Fee reduction-due to financial hardship' or speak directly to the Operational Manager.

You will not be denied a service if you are unable pay.

What services can be provided?

HELP AT HOME

Our professional and caring team provide a holistic range of flexible, responsive and co-ordinated basic support and care services to assist you to remain in your own home, while helping you to maintain your independence.

Services are generally provided Monday to Friday, 8:30am to 4:00pm. Nursing services may be provided at other times, including weekends and public holidays. This is conditional to the medical requirements of the individual when prior arrangements have been made and with consultation from your treating doctor.

NURSING CARE

Our experienced and professional nursing team aim to support you and your overall health and wellbeing. Services can be provided in your home or at our nursing clinic. With your consent, our nurses will work closely with you, your family, your treating doctor and other medical and health care providers to assist you and your individual care needs.

Nursing care may include but is not limited to the following:

- Wound Care
- Blood Pressure and Blood Glucose monitoring
- INR testing and reporting to your GP
- Medication administration and monitoring
- Catheter and Continence care
- Suture removal
- Falls prevention and Preventative Care
- Palliative Care

DOMESTIC ASSISTANCE

Our experienced and professional home care assistants are health care workers and form part of your health care team.

Our aim is to assist you to maintain the following areas of your home:

- Bathroom - Shower/Bath/Hand basin/Toilet
- Kitchen - Benches/Dishes/Oven/Microwave/Fridge/Freezer
- Bedroom - Change bed linen
- Vacuum/Sweep/Mop/Dry floors
- Clothing - Wash/Dry/Fold/Iron
- Where required-Windows/Dusting/Cobweb removal
- Meal preparation in the home
- Unaccompanied Shopping

RESPIRE IN HOME

- Provide respite for the care giver

HOME MAINTENANCE

- Mowing and or whipper snipping around your home to assist in providing a clear path/area for your safety
- Where funds are available rubbish removal, weeding or hedge trimming may be provided

MEALS

- Provide nutritionally balance meals when required

PERSONAL CARE

- Shower/Bathing/Grooming/Hair care
- Hygiene/Oral/Toileting
- Transfer/Mobility/Fitting of aids
- Hand/Foot care

SOCIAL SUPPORT SERVICES

Individual/Group/Transport Assistance to:

- Attend Medical appointments
- Shopping/Bill paying
- Reduce social isolation
- Attend social outings
- Support cultural and spiritual needs
- Friendly visiting or Telephone monitoring service
- Support you in your community and lifestyle choices
- Attend Activities such as:
 - Movie days
 - Exercise or sit dancing
 - Euchre/Cards day
 - Games Morning
 - Gardening/Outdoor games
 - Singing or Cultural events

What do I do if I want to make a complaint?

Contact the Operational Manager, or refer to Client information package about Complaints and Appeals given to all clients on admission or when requested.

How can I help?

- Attend Broadsound Coastal Community Development Association Inc. monthly meetings.
- Participate in annual surveys
- Voluntary donations (*donations are tax deductible over \$2*)
- Become a volunteer